

The Community Support Program (CSP) is a year-round foot patrol team promoting well-being and safe streets for everyone. The team patrols the Downtown, Riversdale, and Broadway Business Improvement Districts (BIDs) five days a week.

SERVICES

- Community outreach
- Safety education
- Conflict resolution
- Advocating for vulnerable community members
- City bylaw information and enforcement
- Deterring negative street activity
- Providing directions and business information

2019 PRIORITIES ACHIEVED

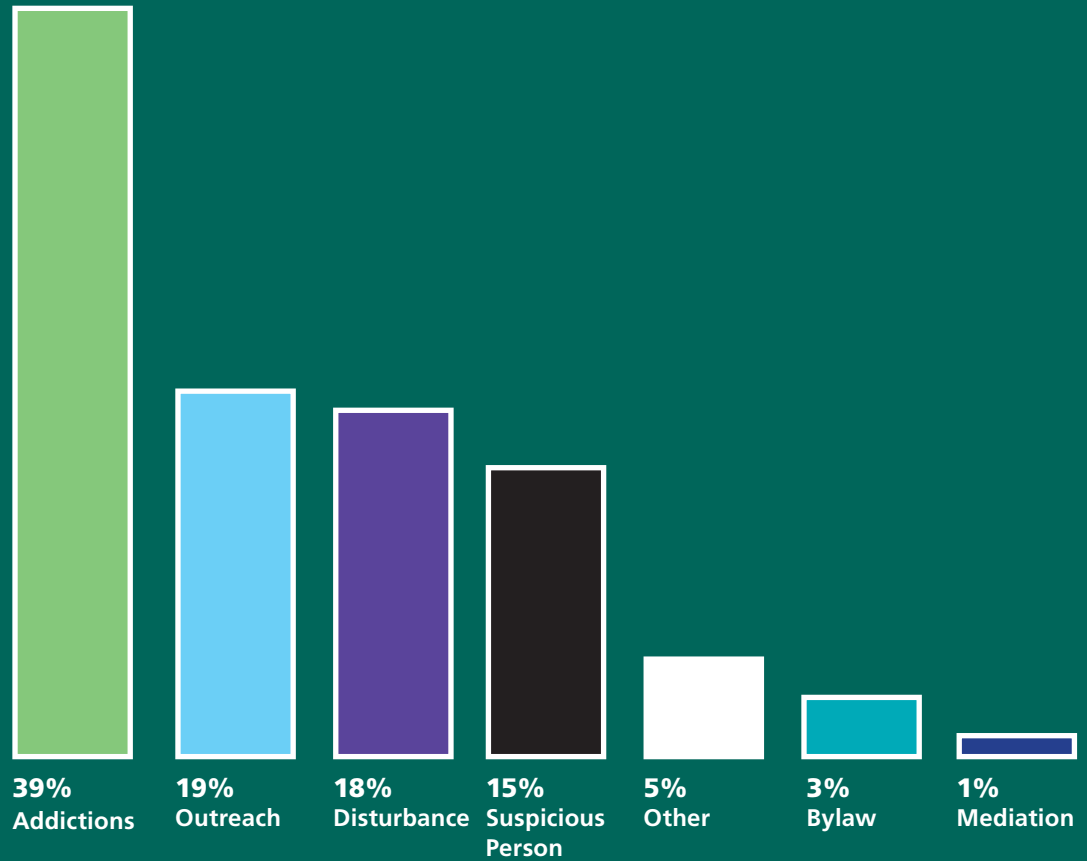
- CSP visited businesses on 5,386 occasions. This was an increase of 1,480 visits from previous year.
- CSP conducted presentations on the program and activities to 706 people. This is an increase of 182 from previous year. This was mainly done through facilitating lunch 'n learns with businesses and service providers.
- In 2019, the CSP responded to 2,393 calls involving 3,304 people.
- CSP achieved an average response time of 7.7 minutes.
- CSP worked collaboratively with service providers and Saskatoon Police Service to address numerous safety and logistical concerns.
- CSP attended meetings of the Safe Communities Action Alliance, Saskatoon Poverty Reduction Partnership, and Cold Weather Strategy.
- CSP is an active member of the crystal meth working group and has begun tracking this activity in statistics. There is a steady increase in Meth related incidents this year.



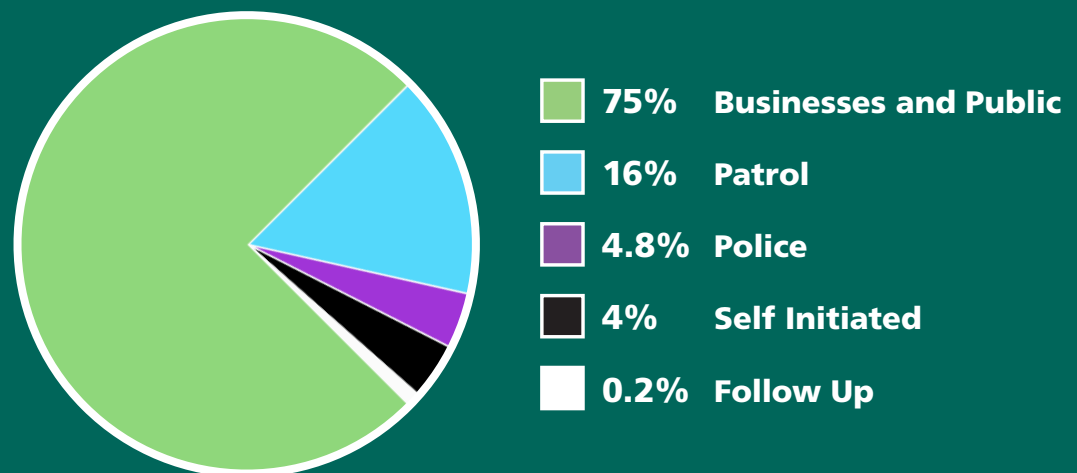
COMMUNITY SUPPORT PROGRAM

2019 Activity Summary

WHAT TYPES OF CALLS OFFICERS RESPOND TO:



WHO CALLED US:



THE CSP ENFORCES THE FOLLOWING CITY BYLAWS

- Bicycle Bylaw
- Panhandling Bylaw
- Parks Usage Bylaw
- Waste Bylaw
- Public Defecation, Urination & Spitting Prohibition Bylaw
- Traffic Bylaw (Jaywalking, Skateboarding)

1,150 Educational Stops

54 Warnings Issued

23 Tickets Issued

For more information, please visit csp.saskatoon.ca, call 306.382.6935, or email info@csp.saskatoon.ca

CONNECTING TO COMMUNITY

BUSINESS

Our officers visited 5,386 businesses while on patrol. It is through these visits that we were able to collaborate on 274 concerns in an effort to improve street safety.

VULNERABLE PEOPLE

CSP staff regularly encounter and provide assistance to vulnerable people. The program logged 12,366 interactions this year.

GENERAL PUBLIC

A total of 374 calls for service were generated as a result of regular foot patrol duties where officers came upon people or situations requiring assistance.

ANNUAL TRENDS

The CSP plays a key role in identifying and reporting on trends that impact the community. In 2019 the following impacts to the community were reported:

- CSP responded to 1,321 calls for addictions. This is constant with previous years and represents 39% of calls. Many of the addictions calls were regarding denatured alcohol and crystal meth use.
- CSP encountered 110 new people in 2019 and assisted them with meeting basic needs while connecting them to the appropriate service providers. This is consistent with previous year numbers. This front line interaction has a direct impact on negative street activity and results in newcomers being familiar with our staff and reducing their hesitancy to seek help when needed.

2019 SUCCESS RATE

- The CSP plays a key role in the collaborative partnership working toward preventing unnecessary use of emergency services, thereby freeing up police and medical responders.
- The CSP provides a crisis diversion response to people who are in distress and vulnerable on the streets of Saskatoon.



Success is defined by: attending, assessing, and supporting the individual(s) needs.

**Not Able to Assist includes: refused service, police or other service providers engaged, call canceled, office closed.